

# KT'S Privacy Policy

*Last Updated: January 2026*

KT's ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or interact with our services.

## 1. Information We Collect

### Information You Provide to Us

We may collect personal information that you voluntarily provide when you:

- Submit a contact form
- Request a quote or service
- Sign up for newsletters or updates
- Communicate with us directly

This may include:

- Name
- Email address
- Phone number
- Address
- Service preferences
- Any additional information you choose to share

### Automatically Collected Information

When you visit our website, certain information may be collected automatically, such as:

- IP address
- Browser type
- Device information
- Pages viewed
- Time spent on the site
- Referring website

This data helps us improve website performance and user experience.

## 2. How We Use Your Information

We use the information we collect to:

- Provide and manage our cleaning and home care services

- Respond to inquiries and service requests
- Send updates, confirmations, and service-related communication
- Improve our website, services, and customer experience
- Process payments and maintain records
- Comply with legal obligations

We do not sell your personal information.

### **3. Sharing Your Information**

We may share your information with:

- Trusted service providers who assist with scheduling, payment processing, marketing, or website operations
- Employees or contractors who need the information to perform services
- Legal authorities when required to comply with law or protect our rights

All third parties are required to maintain confidentiality and use your information only for the services they provide.

### **4. Cookies and Tracking Technologies**

Our website may use cookies, analytics tools, and similar technologies to:

- Improve site functionality
- Understand user behavior
- Enhance your browsing experience

You can adjust your browser settings to refuse cookies, though some features may not function properly.

### **5. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your information. While we strive to protect your data, no method of transmission over the internet is completely secure.

### **6. Your Choices**

You may:

- Request access to the personal information we hold
- Ask us to update or correct your information
- Opt out of marketing communications at any time

To make a request, contact us using the information below.

## **7. Children's Privacy**

Our website and services are not directed to individuals under 18. We do not knowingly collect information from children.

## **8. Links to Third-Party Websites**

Our website may contain links to external sites. We are not responsible for the privacy practices or content of those websites.

## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last Updated" date.

## **10. Contact Us**

If you have questions about this Privacy Policy or how we handle your information, please contact us at:

KT'S | Residential Cleaning Specialists  
[katie@ktseastlake.com](mailto:katie@ktseastlake.com)  
727-888-1018  
2482 Keystone Rd, Tarpon Springs, Fl 34688